



Tahoe Getaways Staff Directory

Tahoe Getaways' office is staffed 7 days/week, 365 days/year from 9:00 am to 6:00 pm. During these hours, immediate assistance is always available at 530-583-0220 or guestservices@tahoegetaways.com. In order to best assist you with specific needs, we recommend using the following directory.

Get to know the Tahoe Getaways Team [here](#).

BUSINESS TOPIC	CONTACT	EMAIL	PHONE
Accounting			
<i>Billing</i>	Sarah Blackwelder	sarah.blackwelder@tahoegetaways.com	x107
<i>Owner Statements</i>	Sarah Blackwelder	sarah.blackwelder@tahoegetaways.com	x107
<i>Owner Portal</i>	Cynthia Braga	cynthia.braga@tahoegetaways.com	x102
<i>Tax Forms</i>	Cynthia Braga	cynthia.braga@tahoegetaways.com	x102
Administrative			
<i>Charity Bookings</i>	Jim Winterberger	jim.winterberger@tahoegetaways.com	x101
<i>Cleaning Schedules</i>	Guest Services	guestservices@tahoegetaways.com	x2
<i>Owner Reservations</i>	Guest Services	guestservices@tahoegetaways.com	x2
Rentals			
<i>Leases (30+ Days)</i>	Jesi Robbins	jesi.robbs@tahoegetaways.com	x106
<i>Reporting Damage</i>	Luke Eberle	luke.eberle@tahoegetaways.com	x104
<i>Vacation Rentals</i>	Sales	inquiries@tahoegetaways.com	x1
Legal			
<i>Contracts</i>	Jim Winterberger	jim.winterberger@tahoegetaways.com	x101
<i>Insurance</i>			
<i>Risk Management</i>			
Marketing			
	Amber Kennedy	amber.kennedy@tahoegetaways.com	x110
Operations			
<i>Carpet Cleaning</i>	Operations	operations@tahoegetaways.com	x7
<i>Managed Services</i>			
<i>Repairs/Maintenance</i>			
<i>Spa Care</i>			
<i>Vendor Coordination</i>			
Real Estate Sales			
	Jim Winterberger	jim.winterberger@tahoegetaways.com	x101
Rental Strategy & Pricing			
	Jim Winterberger	jim.winterberger@tahoegetaways.com	x101

FOR EMERGENCIES AFTER HOURS CALL 530-583-0220 x5 – 24/7 RESPONSE

*To make new reservations, view your calendar, or access your Owner Statements, visit [OwnerWeb](#).

**Staff schedules vary. Emails and voicemails left for individuals will be answered within 24-48 hours. For urgent matters, a Manager on Duty and representative from each department is available daily. Please call 530-583-0220 x0 for assistance.

***In the event of an emergency, please **use the emergency line**. Do not rely on an individual's cell phone in this case.